

### What is CareLink?

CareLink is an Epic application designed for use by non-affiliated community providers to access their patients' records. This group includes referring physicians and members of their clinical, billing and coding staff; non-affiliated sub-acute and post-acute facilities, including their case managers; and health plans. In other words, CareLink is for more than just physicians!

When you refer a patient to Bailey Medical Center, Bailey Medical Center CareLink provides you access to view patients' records, including:

- **Patient Chart Review:** Office visits, inpatient and ED encounters. Filters are available so you can locate information quickly and accurately.
- **Event Monitoring:** Receive notifications when medical events occur with your patients.
- **Patient Chart Notation:** Send notes to be added to your patients' charts.
- **Documents and Images:** Upload and have them added to your patients' charts.
- **Electronic Images and Labs:** Order MRIs, CTs, x-rays, mammograms, etc.
- **Electronic Referrals:** Monitor referral status within any department or specialty.
- **Upcoming Appointments:** Review your patients' upcoming appointments.
- **Customized Views:** Adjust settings to view the information you need most often.

Tablets must use iPad Safari or Android Chrome browsers.

CareLink's "In Basket" does more than just send you notifications; you can communicate with other providers, make requests and stay connected while your patient is in our care.

### Get access to CareLink:

1. Visit [carelink.hillcrest.com](http://carelink.hillcrest.com) and click on Request New Account.
2. Download the **User Access and Updates Request** form.
3. Print, complete and return according to instructions on the form. You will be notified via email when your account is ready, along with your new login information.

**For additional assistance, call 855.525.8770.**

Bailey Medical Center CareLink requires a minimum screen resolution of 1024 x 768 pixels. We recommend a high-speed Internet connection to achieve the best system speed and performance.

Browser, system, and connection requirements

- Apple Safari 9 and any later versions
- Google Chrome 50 and any later versions
- Microsoft Internet Explorer 11
- Mozilla Firefox 45 and any later versions

**BAILEY**  
MEDICAL CENTER**855.525.8770**